

## Report: 7 Steps to Successful Reverse Logistics Operations

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How well are you managing your Reverse Logistics Operations? How do your operations people determine the best course of action for that pallet full of returned goods that just arrived?

Returns operations and processing is an emerging topic that has been neglected for a long time. There is no school for reverse logistics, no rules or methods, and no best practices or comparisons. How do you know WHAT you should be doing? How do you know HOW WELL you are doing?

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Read this report we wrote for the Reverse Logistics Association. Free registration is required.